



“Performance in Research, Performance in Teaching Quality, Diversity and Innovation in Romanian Universities”

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The Self-evaluation Process

Insight on the importance of this process, expectations to be met, useful advices and tips on how to conduct it so that both the evaluation team and the institution benefit best from it

Marius Bulgaru,
Technical University of Cluj Napoca

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Scurt istoric

In 2007 UTCN era pusa in fata urmatoarelor intrebari:

- *Ce face EUA?*
- *EUA versus ARACIS sau ISO 9000*
- *La ce ne foloseste o evaluare EUA?*
- *Cum sa ne organizam?*





Scurt istoric

- *Universitatea Tehnica din Cluj-Napoca (UTCN) este membru EUA din 2003*
- *In 2007 UTCN era prima universitatea tehnica din Romania care a cerut o evaluare EUA (precursori (Universitatea A I Cuza din Iasi si Universitatea Babes Bolyai Cluj))*





Ce face EUA?

Evaluarea EUA este un proces care se desfasoara in trei pasi:

- *autoevaluare*
- *vizite de monitorizare*
- *raport final*





EUA versus ARACIS sau ISO 9000

Intre evaluarea EUA si evaluarile altor agentii de evaluarea calitatii nu exista dependenta.

Dar ...

*“În elaborarea aprecierilor sale, echipa acordă o atenție deosebită cerințelor Agenției în două domenii cheie. Prima cerință este ca **instituția să apeleze frecvent la evaluatori externi independenți** în cadrul procedurilor interne de autoevaluare instituțională a asigurării calității. A doua cerință constă în utilizarea în mod similar a unor **experți independenți din străinătate** în aplicarea procedurilor de evaluare periodică internă la nivel de discipline, de programe de studii sau de cercetare. Echipa de evaluare instituțională a Agenției nu este în măsură să facă o evaluare care să se finalizeze cu calificativul „grad de încredere ridicat” dacă unul din aceste elemente este deficitar.”*

(Modificari Ghid-Partea a III-a)





EUA versus ARACIS sau ISO 9000

Intre evaluarea EUA si evaluarile altor agentii de evaluarea calitatii nu exista dependenta.

Dar ...

La clasificarea universitatilor MECTS a folosit criteriile EUA in clasificarea universitatilor din Romania

“Ordinul 5262 din 25.09.2011 la Art. 1. — Se constată rezultatele clasificării universităților, stabilite de Asociația Universităților Europene, pe baza datelor raportate de instituțiile de învățământ superior acreditate din sistemul național de învățământ, prevăzute în anexa care face parte integrantă din prezentul ordin.”





La ce ne foloseste o evaluare EUA ?

- *asigura o perspectivă internațională asupra realizărilor și neajunsurilor UTCN;*
- *contribuie la o activitate mai sistematică și coerentă de pregătire a planului de dezvoltare strategică a UTCN pe perioada 2008-2011;*
- *susține efortul de armonizare a UTCN cu universitățile din alte state ale UE și, implicit, de identificare a poziției UTCN între universitățile de tehnologie europene;*
- *determina creșterea interesului pentru UTCN al studenților români și străini, ca și al mediului academic și economic internațional.*





Cum ne-am organizat ?

- *Constituire echipa de lucru formata din 15 persoane: 1 responsabil, 1 persoana de contact in relatia cu EUA, 1 secretara; intre cei 15, 3 au fost studenti membrii ai organizatiilor reprezentative (BEST, OSUT);*
- *Studiul documentelor organizatiei EUA pe Internet, (in special Ghidul de buna practica)*
- *EUA a fost contactata. S-a obtinut acordul EUA pentru efectuarea evaluarii;*
- *S-a stabilit coordonatele de lucru, s-au semnat documentele de contractare*



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Cum ne-am organizat ?

- *S-au studiat rapoartele altor universitati (4) de tip si talie asemanatoare (universitati tehnice din estul Europei avind 8-10.000 de studenti): Lubliana, Brno, Kosice, Bratislava*
- *S-a lucrat la Raportul de autoevaluare: s-a stabilit cuprinsul si numarul de pagini; fiecare membru al echipei de lucru a redactat unul sau mai multe capitole si/sau subcapitole*
- *Capitolele au fost revizuite periodic de catre echipa pentru a elimina suprapunerile si paralelisme*





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Cum ne-am organizat ?

Cuprinsul Raportului de autoevaluare (38 pag.)

1. Introducere

2. Contextul national si institutional

3. Norme și valori ale UTCN

4. Organizarea și activitățile din UTCN

5. Procese și practici interne de asigurarea calității în UTCN

6. Capacitatea de schimbare și managementul calității ale UTCN

7. Implementarea procesului de la Bologna în UTCN

8. Managementul cercetării

Abrevieri

Anexe





Cum ne-am organizat ?

Anexele Raportului de autoevaluare (13)

Annex 1

A. Numerical distribution of TUCN bachelor's degree students for the period 2005 -2007

B. Numerical distribution of all TUCN undergraduate students for the period 2005 -2007

Annex 2

Ratio of students to academic staff for the period 2005-2007

Annex 3

Survey of TUCN 2006 graduate – employment rate/ satisfaction/ workplace/ satisfaction

Annex 4

STRATEGIC PLAN TECHNICAL UNIVERSITY CLUJ-NAPOCA 2005 – 2007





Cum ne-am organizat ?

Anexele Raportului de autoevaluare

Annex 5

ORGANIZATIONAL CHART – ACADEMIC

Annex 6

ORGANIZATIONAL CHART – ADMINISTRATION

Annex 7

Occupied and Vacant Positions

Annex 8

Dynamics of candidates for admission in TUCN

Annex 9

Evolution of the number of students in external locations

Annex 10

TUCN Budget





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Cum ne-am organizat ?

Anexele Raportului de autoevaluare

Annex 11

TUCN Expenses

Annex 12

Data on TUCN Student Mobility Actions

Raportul a fost epediat la timp

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Cum ne-am organizat ?

- *Prima vizita 23-25 January 2008*

EUA Evaluation Team:

- Prof. Jean-Louis VANHERWEGHEM – *Free University of Brussels*
- Prof. Kenneth EDWARDS – *University of Leicester*
- Prof. Edward JEZIERSKI – *Technical University of Lodz*
- Prof. Lewis PURSER – *Irish Universities Association*
- M.Sc. Jón Ólafur VALDIMARSSON – *Icelandic Students Associations*





Cum ne-am organizat ?

23rd January 2008 (Wednesday)

Afternoon	Arrival of the EUA Evaluation Team / Welcome at Cluj-Napoca International Airport / Transportation to the city center for hotel accommodation
18.30 – 20.00 hrs	Briefing meeting of the EUA Evaluation Team in a hotel stateroom
20.00 hrs	Dinner of the EUA Evaluation Team with the TUCN Rector , Vice-Rector, Contact Person and Liaison Person





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Cum ne-am organizat ?

24th January 2008 (Thursday)

**09.00 –
09.30 hrs**

Meeting of the EUA Evaluation Team with the TUCN Rector, Vice-Rector for Research and International Relations, Contact Person and Liaison Person

**10.00 –
12.00 hrs**

Meeting of the EUA Evaluation Team with the members of the TUCN Self-Evaluation Steering Group at the TUCN Rectorate

**12.30 –
13.30 hrs**

Lunch of the EUA Evaluation Team at the TUCN Rectorate

**14.00 –
15.00 hrs**

Visit of the first group of the EUA Evaluation Team (3 persons) to the Faculties of Electrical, Electronics and Computer Engineering Profiles; meeting with the Deans and Vice-Deans of the three Faculties

Visit of the second group of the EUA Evaluation Team (2 persons) to the Faculties of Civil Engineering, Building Services and Architecture Profiles; meeting with the Deans and Vice-Deans of the three Faculties



Cum ne-am organizat ?

24th January 2008 (Thursday)

15.15 – 16.15 hrs	<p>Meeting of the first group of the EUA Evaluation Team with the students' representatives of the Faculties of Electrical, Electronics and Computer Engineering Profiles</p> <p>Meeting of the second group of the EUA Evaluation Team with the students' representatives of the Faculties of Civil Engineering, Building Services and Architecture Profiles</p>
16.30 – 17.30 hrs	Meeting of the EUA Evaluation Team with TUCN external stakeholders' representatives from regional economy and local authorities at the TUCN Rectorate
17.45 – 18.45 hrs	EUA Evaluation Team's visiting tour of the TUCN main campus
19.00 – 20.00 hrs	Debriefing meeting of the EUA Evaluation Team in a hotel stateroom





Cum ne-am organizat ?

25th January 2008 (Friday)

09.00 – 10.00 hrs	Visit of the EUA Evaluation Team to the Faculties of Mechanical, Machine Building and Materials Science Engineering Profiles; meeting with the Deans and Vice-Deans of the three Faculties
10.00 – 11.00 hrs	Meeting of the EUA Evaluation Team with the students' representatives of the Faculties of Mechanical, Machine Building and Materials Science Engineering Profiles
11.30 – 12.15 hrs	Debriefing meeting of the EUA Evaluation Team at the TUCN Rectorate
12.15 – 12.45 hrs	Meeting of the EUA Evaluation Team with the TUCN Contact and Liaison Persons at the TUCN Rectorate
13.00 – 14.00 hrs	Lunch of the EUA Evaluation Team with the TUCN Rector, Vice-Rectors, Contact Person and Liaison Person





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Cum ne-am organizat ?

- *Urmarile primei vizite:*

*S-au cerut detalii suplimentare fiind redactat un
ADDENDUM*



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Cum ne-am organizat ?

Cuprins ADDENDUM (30 pag.)

- 1. Technical University of Cluj-Napoca (TUCN) administration structure and staff. Sharing of responsibilities across TUCN organizational structures*
- 2. TUCN academic staff inquiry*
 - 2.1. Academic staff demography and age groups*
 - 2.2. Young academic staff recruitment policy*
 - 2.3. Academic staff evaluation through student questionnaires*
- 3. TUCN finance allocation*
- 4. TUCN doctoral school*
- 5. TUCN planning process for Master degree study programmes*
- 6. TUCN policies for teaching methods*
- 7. Synthesis of the TUCN institutional evaluation carried out by the Romanian Agency for Quality Assurance in Higher Education (ARACIS)*



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Cum ne-am organizat ?

- *A doua vizita (13-16 April 2008)*

13 April 2008 (Sunday)

Afternoon	Arrival of the EUA Evaluation Team / Welcome at Cluj-Napoca International Airport / Transportation to the city center for hotel accommodation
18.30 – 20.00 hrs	Briefing meeting of the EUA Evaluation Team in a hotel stateroom
20.00 hrs	Dinner of the EUA Evaluation Team with the TUCN Rector , Vice-Rector, Contact Person and Liaison Person





Cum ne-am organizat ?

14 April 2008 (Monday)

09.00 – 09.30 hrs	Meeting of the EUA Evaluation Team with the TUCN Rector, Vice-Rector for Research and International Relations, Contact Person and Liaison Person
09.30 – 11.00 hrs	Meeting of the EUA Evaluation Team with the members of the TUCN Self-Evaluation Steering Group at the TUCN Rectorate
11.00 – 12.00 hrs	Meeting of the EUA Evaluation Team with the staff of the TUCN Financial-Accounting Office at the TUCN Rectorate
12.15 – 13.30 hrs	Lunch of the EUA Evaluation Team at the University restaurant
14.00 – 15.00 hrs	Meeting of the EUA Evaluation Team with professors of the Faculty of Civil Engineering
15.15 – 16.15 hrs	Meeting of the EUA Evaluation Team with non-professor academic and research staff of the Faculty of Civil Engineering





Cum ne-am organizat ?

14 April 2008 (Monday)

16.30 – 17.30 hrs	Meeting of the EUA Evaluation Team with the staff of the Centre of Excellence for Research in Electric Machines and Drives (MAE) within the Faculty of Electrical Engineering
17.30 – 18.15 hrs	EUA Evaluation Team’s visiting tour of the TUCN ‘Observer’ Campus
18.30 – 20.00 hrs	Debriefing meeting of the EUA Evaluation Team in a hotel stateroom
20.00 – 21.00 hrs	Dinner of the EUA Evaluation Team at the hotel restaurant





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Cum ne-am organizat ?

15 April 2008 (Tuesday)

09.00 – 10.00 hrs	Meeting of the EUA Evaluation Team with the members of the TUCN International Relations Office at the TUCN Rectorate
10.00 – 11.00 hrs	Meeting of the EUA Evaluation Team with the staff of the Chair of Modern Languages at the TUCN Rectorate
11.00 – 12.00 hrs	Meeting of the EUA Evaluation Team with the staff of the TUCN Department of Quality Assurance at the TUCN Rectorate
12.15 – 13.30 hrs	Lunch of the EUA Evaluation Team at the University restaurant
14.00 – 15.00 hrs	Meeting of the EUA Evaluation Team with the Academic Council of the TUCN Senate (Rector, Vice-Rectors and Deans of the Faculties)
15.15 – 16.15 hrs	Meeting of the EUA Evaluation Team with professors of the Faculty of Materials Science and Engineering

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Cum ne-am organizat ?

15 April 2008 (Tuesday)

16.15 – 17.15 hrs	Meeting of the EUA Evaluation Team with non-professor academic and research staff of the Faculty of Materials Science and Engineering
17.30 – 18.15 hrs	Meeting of the EUA Evaluation Team with the staff of the Centre of Informational Technologies in Electronics (ITEC) within the Faculty of Electronics, Telecommunications and Information Technology
18.30 – 19.30 hrs	Meeting of the EUA Evaluation Team with representatives of TUCN student associations at the TUCN Rectorate
19.45 – 20.30 hrs	Dinner of the EUA Evaluation Team at the hotel restaurant
20.30 – 22.00 hrs	Meeting of the EUA Evaluation Team, in a hotel stateroom, for drafting the Evaluation Oral Report





Cum ne-am organizat ?

16 April 2008 (Wednesday)

09.30 – 10.30 hrs	Concluding meeting of the EUA Evaluation Team with the TUCN Rector, Vice-Rector for Research and International Relations, Contact Person and Liaison Person
10.30 – 11.00 hrs	Meeting of the EUA Evaluation Team for completing the Evaluation Oral Report
11.00 – 12.30 hrs	Presentation of the EUA Evaluation Oral Report in front of the TUCN Senate and university personnel representatives
13.00 – 14.00 hrs	Lunch of the EUA Evaluation Team with the TUCN Rector, Vice-Rectors, Contact Person and Liaison Person
Afternoon	Transportation to Cluj-Napoca International Airport and departure of the EUA Evaluation Team





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Cum ne-am organizat ?

- *Raportul Final (17pag)*

1. Introduction
2. Initial impressions
3. What is the university trying to do?

Ce incearca universitatea sa faca?

4. How is the university trying to do it?

Cum incearca sa faca?

5. How does the university know it works?

Cum constientizeaza universitatea ce are de facut?

6. How does the university try to change?

Cum incearca sa realizeze schimbarile?

7. Recommendations

8. Concluding comments

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CONCLUZII

- Evaluarea EUA a fost o experienta folositoare
- Evaluarea EUA este o evaluare a managementului universitar
 - management academic
 - problema misiunii,
 - analiza SWOT la nivel de universitate
 - managementul cercetarii
 - management administrativ
 - managementul resurselor umane
 - managementul relatiilor



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CONCLUZII

- *Tehnica folosita de EUA: tehnica interviului. Necesita sinceritate, transparenta si corectitudine.*
- *Evaluarea EUA nu genereaza birocratie, documente rapoarte, proceduri*
- *Evaluarea EUA implica un numar redus de persoane*





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